



PAX/FIN/13729186

CONFIDENTIAL

2 January 2026

Travel Geeks

Travel Geeks

1A Building F298 Phase-8B Industrial Area

Mohali 140308

India

Dear Sir or Madam

**APPROVAL TO ACT AS AN IATA ACCREDITED AGENT
NOTICE OF RISK EVENT**

Effective Date of Approval : The date mentioned on the Passenger Agency Agreement

IATA Numeric Code : 14342974

We are pleased to advise that your Agency's application for **Standard Accreditation with Cash Facility** has been approved.

Authorization is granted to use the following Payment Methods:

- Cash Payment Method
- Customer Card Payment Method
- IATA Easy pay Payment Method

The use of Alternative Transfer Methods is subject to the applicable requirements specified in Resolution 812a as well as to the specific consent and authorization by the individual BSP Airline.

In addition, an IATA Crest is enclosed for you to display on the entrance door or show window of your Approved Location. This crest may only be displayed at your Approved Location and must be removed in case of change of location, relinquishment or withdrawal of such IATA approval.

In accordance with the provisions of IATA Resolution 812, Paragraph 2.5.4.1, we have now recorded, for a period of 24 months, one Risk Event occurrence due to authorization to use Cash Payment Method for less than 24 consecutive months.

Consequently, your Agency's Remittance Holding Capacity will be equal to the amount of the Financial Security that your agency is currently providing to IATA. This condition will be maintained during 24 months from the effective date of approval.

Risk Status assigned to your agency : As shown on the Customer Portal under the "Risk Profile and RHC" service

Remittance Holding Capacity : As shown on the Customer Portal under the "Risk Profile and RHC" service

You are further advised to download the Travel Agent's Handbook available at the link below:

[International Air Transport Association](#)
80 Pasir Panjang Road, #20-81, Mapletree Business City, Singapore 117372

iata.org



<http://www.iata.org/services/accreditation/travel-tourism/Pages/tah.aspx>

Additionally, the BSP Manual-Local Procedure for Agents is a valuable reference for information on the BSP and applicable procedures. A copy of the BSP Manual-Local Procedure can be found within IATA Customer Portal.

CALENDAR

Reporting Calendar is easily accessible as part of the homepage calendar application in the IATA Customer Portal for all our customers. You can view the remittance, settlement and other important dates for each period by accessing the calendar. The following guide shows where you can find it:

<https://iata.my.salesforce.com/sfc/p/200000008TF/a/5J000000QIk0/e9UWZUDF1Dz9nil7vw4zyL3oxA1gWWnShCnlee.e5pk>

REMITTANCE METHOD & FREQUENCY

The billing analysis/invoices of your sales will be available to download in BSPLink. The billing amount must be received by IATA in value date before the dates indicated in the calendars.

Please note your current agency's remittance set-up:

- Remittance frequency: **4 times per month**

BSPLINK

BSPLink is the main communication channel between IATA and the accredited agents. This system allows you to access 24 hours the BSP information. We recommend that you frequently check and download the communications available in « *Download communications* »

You are granted the Enhanced User access to BSPLink which allows you to have access to all functions in BSPLink available for User and to manage all your company User ID's (to add/ delete/ modify). Please ensure to set up your email address(es) in BSPLink to receive the auto-notification when there is any new invoice/ billing/ communication uploaded to BSPLink

An automated email will be sent to your email support@faresmatch.com within 3 working days.

To access the BSPLink:

1. Please log into the portal <https://portal.iata.org> using the above email address
2. Click on: BSPLink

How to access to BSPLink: https://youtu.be/_zTjDbPa49M

Further details on BSPLink fees can be found in BSP Manual-Local Procedure Sec. 5.3.

FAQ on BSPLink is also found under Resources (BSP Operations/Passenger) in Customer Portal.

CUSTOMER PORTAL

Should you need any further information from IATA from now on, please log a new query via our [Customer Portal](#).

This is a **single entry point** with IATA and provides an access to several systems and services.



You have been personally selected as an **ADMINISTRATOR** for your company. ADMINISTRATORS will have extensive rights in terms of Portal access and will have the responsibility to validate other users of their company to access the portal. You will shortly receive email notification directly from the Customer Portal that will guide you through the registration process.

IATA EASY PAY

Access to the IATA EasyPay portal is available through the [Customer Portal](#) → "My Services" → IATA Easy Pay. The FAQ and manual to open an IATA EasyPay account is downloaded through [Customer Portal](#) → "Resources" → Search for: "IATA Easy Pay"

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NOTIFICATION OF CHANGE

We would like to draw your attention to the resolution 812, Section 10 – which establishes that any legal change taking place in your agency such as change of Shareholders, Legal Name, Legal Status and Ownership must be notified to IATA before the effective date of such change.

TRAVEL AGENT'S HANDBOOK & RESOLUTIONS

Please note that your contractual relationship with IATA is governed by our Resolutions, especially Resolutions 812 & 824.

You can find more information on Procedures, Regulations and the Local Criteria of your BSP on the Travel Agent's Handbook. Just click on the following link: <http://www.iata.org/services/accreditation/travel-tourism/Pages/tah.aspx>

TRAINING

If you are interested in taking a BSP and or CASS training or any other trainings relevant for your business needs, please check our training catalog under the following link: <https://www.iata.org/en/training/courses/>. For more information about trainings, please contact us via our contact form: <https://www.iata.org/training/Pages/contactus.aspx>.

IATA TRAVEL AGENT ID CARD

Finally, being part of IATA Accreditation, it entitles your Agency to **IATA Travel Agent ID Card**. Apply now with the promo code: **NWID15** to receive **15% saving** on the ID Card for you and your employees. Promotion is valid for 2 months from the date of this letter. For information on the benefits and how to apply, visit www.iata.org/idcard.

We take this opportunity to congratulate you on the favourable outcome of your application for IATA approval with the wish that this accreditation will benefit both your Agency and the industry.

If you have further queries, please contact our Customer Services portal at <http://www.iata.org/cs>.



Yours sincerely,

A handwritten signature in black ink, appearing to read "Tham Ooi Hwa", with a horizontal line underneath the name.

Tham Ooi Hwa
Manager, Agency Participation
GDC-PGOE, CFDS Singapore



Certificate of Accreditation

IATA is proud to certify that

Travel Geeks

Travel Geeks
MOHALI, INDIA

has met the professional standards of the **International Air Transport Association**
to promote and sell international air passenger transportation.

IATA code: 14342974

Validate online at: checkacode.com

Certificate validity: 2026

Accreditation Type: GoStandard

A handwritten signature in black ink, appearing to be "Muhammad Albakri".

Muhammad Albakri

A handwritten signature in black ink, appearing to be "Ian Lorigan".

Ian Lorigan
Regional Director, Distribution
and Payment, Asia Pacific

2026

